

# **STREAMWOOD BEHAVIORAL HEALTH SYSTEMS**

## **FINANCIAL ASSISTANCE APPLICATION PROCESS**

- ◆ Assessment & Referral Intake Clinicians provide notification to patients and their family members regarding the potential option of financial assistance. Also, an uninsured patient who meets certain income requirements may qualify for an uninsured discount. Assessment & Referral Intake Clinicians are available to provide assistance at the number listed below.
- ◆ The Financial Counselor is available on-site to meet directly with patients and their family members to assist them by answering their questions regarding financial assistance options and to initiate the financial assistance process if applicable.
- ◆ If the patient or the patient's guardian prefers to contact the Financial Counselor via telephone, Assessment & Referral clinicians provide the Financial Counselor contact information to the patient and their guardian as requested.
- ◆ The Financial Counselor is available to assist the patient and their guardian in completing the SBHS Financial Worksheet as applicable.
- ◆ The Financial Counselor will further assist the patient and their family member in processing the application for health care coverage if applicable.
- ◆ The Financial Counselor is available throughout the course of treatment to answer any questions or concerns the patient or guardian may have regarding financial assistance options available to them.

IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE DO NOT  
HESITATE TO CONTACT THE FOLLOWING INDIVIDUALS AT

**800-272-7790:**

Financial Counselor	Ext. 5520
Director of Assessment & Referral	Ext. 5537
Business Office Manager	Ext. 4275
Compliance & Privacy Officer	Ext. 4296